



Centerville CSD

April 2020

Serving the Community Since 1959

Board of Directors

- ◆ Walt Richison - Board President
- ◆ Eric Woodstrom - Vice President
- ◆ Mark Oliver
- ◆ Joy Willis
- ◆ Larry Whitehead

District Manager:

Chris Muehlbacher

Executive Assistant:

Tina Teuscher

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Water's Worth it

Average Water Use

Next Board Meeting

District Office:

8930 Placer Rd
Redding, CA 96001

Office Hours: 8 am - Noon
1 pm - 5 pm

Mailing Address:

8930 Placer Road
Redding, CA 96001

(530) 246 - 0680

(530) 246 - 2254 Fax

(530) 245 - 1138 After Hours
Emergency

Website:

www.centervillecsd.org

Board of Director's Meeting: March 18, 2020

The Board of Directors unanimously adopted Ordinance 2020-02, which addresses Senate Bill 998 - The Water Shut-Off Protection Act. The District's newly adopted Delinquency Notice and Shut-Off Policy for Residential and Non-Residential Customers can be found on our website. Listed below are a few highlights for Residential customers:

Billing: The District is on a monthly billing cycle. Each meter will be read during the last week of each billing cycle and will be mailed the last day of each month.

Due Date: All bills or charges shall be due and payable at the District Office on the fifth (5th) of each month and shall be delinquent on the twenty-first (21st) of each month.

Collection of Delinquent Bills: Consistent with Government Code 61115(b) the District may determine it necessary to collect delinquent charges and penalties in the same manner as property taxes. The county tax collector shall include the amount of the charges and penalties on the tax bills for each affected parcel of real property and collect the charges and penalties in the same manner as property taxes.

First Notice of Delinquency: On the twenty-first (21st) of the month a Delinquency Charge will be assessed and a Notice of Delinquency will be mailed.

Second Notice of Delinquency: On the twenty-first (21st) of the subsequent month, all accounts over 30 days delinquent will be mailed a Second Notice of Delinquency. They will also be charged an additional Delinquency Charge.

Final Disconnection Notice: A Final Disconnection Notice will be mailed to all accounts that are over 60 days delinquent. Once this notice is delivered the account must be brought current to avoid disconnection.

24-Hour Shut-Off Door Hanger: A Door Hanger will be delivered to all accounts who have not paid by the due date on the Final Disconnection Notice. A \$15.00 Delinquent Notification Fee will be charged to the account. The account must be brought current to avoid disconnection.

The District offers several payment plans, such as the **Deferred Payment Plan**, the **Budget Payment Plan**, **Direct Payments (ACH)** and the **Alternative Payment Schedule**. We also accept Debit or Credit Card payments either over the phone or an online payment through our website.

We are Committed to Providing You Excellent Customer Service.

WATER'S WORTH IT.®

YOU NEED WATER. WATER NEEDS YOU.

Water is a part of everything. We can't exist without it. It's essential to our health, environment, economy, and quality of life. Everyone has a responsibility to protect it by working together to keep it clean and healthy for today and the future. We all have something at stake when it comes to water.

Each of us has a valuable contribution to make.



Our lives and community is built on clean water and the infrastructure that supports it. It's so reliable that we might not give it—or the impact of our actions—a second thought.

Respect water by taking the time to stop, think, and act.



We all consume water every day. Making smart choices helps us conserve this precious resource. Conservation can come from sweeping a driveway to purchasing water efficient appliances or planting drought resistant plants.

A little effort goes a long way.



Water professionals around the world work every day to recover resources and provide clean water to protect our health, environment, economy, and quality of life.

Water is our passion. We'd like it to be yours, too.



Water treatment has saved millions of people, all but eliminating waterborne diseases and advancing the health of our community. We must work together to protect our global water environment.

Our lives depend on it.



We must invest in our future. Infrastructure is getting older. Paying your bill helps fix wasteful leaks and supports the essential upgrades we need to keep our systems reliable and efficient.

Ongoing access to clean, safe water is critical to our economy, health and way of life.

Water It's Worth Our Investment!

Water Environment Federation

NOTICE OF PUBLIC HEARING

The Centerville CSD will hold a Public Hearing on April 15, 2020 at the District Office to review and adopt Ordinance 2020-03, Amending the District's Capacity Fees. Here are the proposed adjustments:

3/4"	=	\$17,422.00
1"	=	\$29,025.00
1.5"	=	\$58,077.00



Average Water Usage

Compare the usage on your water bill with the average of the District.
March's Average: 2,300 cubic - feet.

SCHEDULED BOARD MEETINGS:

The next scheduled Board of Director's Meeting will be held Wednesday, April 15th at 7:00 pm, at the District Office.

The public is always welcome.