

Centerville CSD

February 2018

Serving the Community Since 1959



Board of Directors

- ◆ Joy Willis - Board President
- ◆ Larry Whitehead - Vice President
- ◆ Walt Richison
- ◆ Eric Woodstrom
- ◆ Don Newman

District Manager:

Chris Muehlbacher

Executive Assistant:

Tina Teuscher

Inside This Issue:

Board of Directors - Standing Committees

Customer Service

Quotable Quotes

Let's Get Smart About Water

District Office Closures

Average Water Use

Next Board Meeting

District Office:

8930 Placer Rd
Redding, CA 96001

Office Hours: 8 am - Noon
1 pm - 5 pm

Mailing Address:

P.O. Box 990431
Redding, CA 96099

(530) 246 - 0680

(530) 246 - 2254 Fax

Website:

www.centervillecsd.org

Board of Directors: Standing Committee Assignments

Board of Directors Standing Committee Assignments: President Joy Willis made the following appointments to the District's Standing Committees for the 2018 calendar year:

Resource and Planning: Larry Whitehead
Walt Richison

Ordinance: Joy Willis
Eric Woodstrom

Personnel: Walt Richison
Larry Whitehead

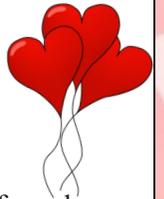
Finance: Don Newman
Eric Woodstrom

Public Information: Joy Willis
Don Newman

Education Foundation Committee: Joy Willis

The public is always welcome to attend the Committee Meetings. Agenda's are posted on the District's website as well as on the Bulletin Board outside the District Office.

Customer Service



The Centerville Community Service District offers 24/7 customer service. If you have a leak or other service issue needing immediate attention, please contact the District Office. A representative will be happy to assist you.

If you have a leak and need to turn off your water supply, please use the gate valve after your meter. If you can not find your gate valve, we ask that you or your plumber call us to shut the water off at the meter. Please do not try doing this yourself. If something were to happen to the meter or the surrounding mechanisms you would be responsible for the cost of the repairs.

It is our goal to provide exceptional customer service and our mission to provide a reliable adequate supply of high quality water, at the lowest reasonable price, in an environmentally responsible manner. So please allow us the opportunity to assist you.

Quotable Quotes:

A customer is the most important visitor on our premises, he is not dependent on us. We are dependent on him. He is not an interruption in our work. He is the purpose of it. He is not an outsider in our business. He is part of it. We are not doing him a favor by serving him. He is doing us a favor by giving us an opportunity to do so. ~ Mahatma Gandhi



Centerville CSD takes every step to maintain high quality drinking water. One of the most important factors in water quality is the source and its applicable treatment process. Centerville CSD's primary water source is Whiskeytown Lake, which is supplied by Trinity Alp snowmelt.

Water Treatment & Testing

Centerville CSD has a dedicated capacity in the Clear Creek Water Treatment Plant (WTP) which is located just below the Whiskeytown Dam and is operated by the Clear Creek Community Services District staff. This facility is capable of producing 32 million gallons of water per day. The primary goal of the WTP and its staff is to provide safe, great tasting drinking water for the communities it serves. The WTP utilizes a technology know as "Inline Filtration." Water is drawn from the penstocks at the base of the Whiskeytown Dam and sent to a Chlorination Building. Here the water is dosed with a light chlorine solution for disinfection and a polyaluminium chloride (PAC) chemical. As the water makes its way to the filters, it is dosed with a polymer just ahead of a static mixer. Once the chemicals are mixed together, smaller particles begin to clump together to form larger particles know as "floc". The "floc" is then passed through one of 8 dual media pressure filters. Once water has passed through the filters, it is sent back to the Chlorination Building for another dose of chlorine. This dose is for final disinfection and to provide chlorine residual throughout the distribution system. The chlorine residual is continuously monitored to ensure that the chlorination process is working accurately.

Our treatment and distribution systems are regulated by the United States Environmental Protection Agency and the State of California Division of Drinking Water, under the State and Federal Safe Drinking Water Acts. Centerville CSD's drinking water quality remains in full compliance with all State and Federal regulations.

Centerville CSD collects samples throughout the District to test for contaminants and ensure that we are providing the best possible water to you.

Consumer Confidence Reports

Every public water supplier must provide an annual report, called a Consumer Confidence Report, or "CCR," to its customers. The report provides information on your local drinking water quality, including the water's source, contaminants found in the water, and how consumers can get involved in protecting drinking water.

The Centerville CSD publishes a copy of the District's Consumer Confidence Report every June on our website (www.centervillecsd.org). If you are unable to print the Consumer Confidence Report, a hard copy will be provided upon request. To better help you understand the document, please visit the Center for Disease Control's guide to Understanding Consumer Confidence Reports at: <https://www.cdc.gov>.

Holiday Schedule

The District Office will be closed:
February 12th - Lincoln's Birthday
and
February 19th - President's Day

Average Water Usage

Compare the usage on your water bill with the average of the District.
January's Average: 1,400 cubic - feet.

SCHEDULED BOARD MEETINGS:

The next scheduled Board of Director's Meeting will be held Wednesday, February 21st at 7:00 pm, at the District Office.

The public is always welcome.