

# Centerville CSD

## June 2018



### Board of Directors

- ◆ Joy Willis - Board President
- ◆ Larry Whitehead - Vice President
- ◆ Walt Richison
- ◆ Eric Woodstrom
- ◆ Don Newman

### District Manager:

Chris Muehlbacher

### Executive Assistant:

Tina Teuscher

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### District Office:

8930 Placer Rd  
Redding, CA 96001

Office Hours: 8 am - Noon  
1 pm - 5 pm

### Mailing Address:

P.O. Box 990431  
Redding, CA 96099

(530) 246 - 0680

(530) 246 - 2254 Fax

(530) 245 - 1138 After Hours  
Emergency

### Website:

[www.centervillecsd.org](http://www.centervillecsd.org)

## Board of Director's Meeting - May 16, 2018

### Approval of Financial Statements for Fiscal Year Ending June 30, 2017 - Auditor Report:

Ms. Sarah Beer and Mrs. Patty Brandon-Waterman of Hathaway, Ksenzulak and Lapp, presented their review of the District's Financial Statements for Fiscal Year Ending June 30, 2017. The Independent Auditor's Report contains the opinions of the accounting firm regarding their review of the District's financial position as of June 30, 2017 and the results of its operations and changes in net assets and cash flow for the year. The review was conducted in conformity with the accounting principles and systems prescribed by the State Controller's Office and State Regulations governing Special Districts. The Board unanimously approved the Auditor's Report for the year ending June 30, 2017.



## Hydrant Maintenance & Flushing

You may have noticed Field Staff actively working on the Fire Hydrant Maintenance & Flushing Program in your area. This is an important part of ensuring proper function of these vital facilities when they are needed for fire protection and other related emergencies.

During maintenance and flushing activities, hydrants are opened for a limited period, moving water through the pipes at a high speed to discharge minerals and sediments that may settle in the pipes over time. Flushing also helps to maintain flow and pressure in the water system. Weed eating, clearing brush and/or obstructions, are all part of the District's Hydrant Maintenance Program.

Customers may experience minor fluctuations in water pressure or the temporary presence of sediment or air in their water during flushing activities. These conditions are temporary and pose no health concerns.

If you experience low pressure or air in your water line, please run a hose or water faucet for approximately 5 minutes. This should clear up the issue. If the problem persists, please contact the District Office.

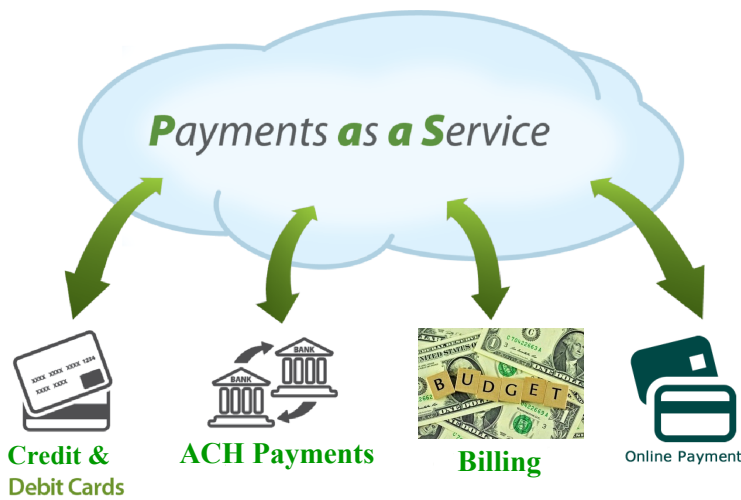
## ADOPT HYDRANT

The Centerville Community Services District has 375 fire hydrants throughout the District.

While out maintaining hydrants, field staff discovered that one of the District's fire hydrants had been stolen. Not only did it cost the District time and money to replace it, but it could have been an issue had a fire occurred in that area.

To help us maintain a safe and reliable water system, we are asking that you please **Adopt a Hydrant** near you and inform us if the hydrant has been tampered with or if you see any maintenance issues that need to be addressed. A non-working fire hydrant can make a big difference in an emergency situation. Working together we can ensure that every hydrant is working at its optimum performance.

Please report any and all suspicious activity. Remember water theft ultimately costs you money. Help us protect this valuable resource.



# Centerville's Payment Services

**On-Line Access:** You can easily review your monthly bill, research your account history, update your contact information and make payments using a debit/credit card or e-check\*. You can also request services and sign up to receive our new paperless "E-Bill" or sign up for the "Auto-Pay" option.

\* Please note that all on-line payments are charged a transaction fee of \$3.00 or 3% (whichever is greater) by the payment processor for the third-party transaction.

Simply go to our website [www.centervillecsd.org](http://www.centervillecsd.org) and click the large green **Bill Payment** button in the right hand corner of the screen. From here you click the green button titled **Pay Your Bill Now**. First time users will need to register their account first. To register select the button titled (**Not Already Registered? Register Now.**). If you don't want to register your account, but want to make an online payment, choose the "**Quick Pay**" button. This allows you to make a debit/credit card or e-check payment online without registering an on-line account.

**Go Paperless "E-Bills":** Help the environment by choosing to receive your monthly bill and newsletter via e-mail. Not only will you receive your bill quicker, there will no longer be a threat of your bill being lost or stolen. You can either request to go paperless through the web-portal once you register your account or you can contact the District Office by phone or you can email us at [tteuscher@centervillecsd.com](mailto:tteuscher@centervillecsd.com).

**Automatic Bank Draft (ACH Draft Payment):** This is the worry-free way to pay your water bill. With this service, you will continue to receive a monthly water bill (whether mailed or a paperless "E-Bill"); however, the amount due will be automatically deducted from your bank account. There is no set-up fee or charge associated with this payment method. To set up an Automatic Bank Draft, you can either complete the ACH Auto-Pay Application form located on our webpage and return it to the District Office with a voided check or simply sign up using your on-line account.

**Debit / Credit Card Payments:** The District offers the convenience of Debit/Credit Card payments by either paying online through the District's Website, in person at the District Office or you can simply call the District Office and pay your bill over the phone. There is a 3% or \$3 third-party processing charge (whichever is greater) for this service.

**Budget Payment Plan:** Available to customers who have had an account with the District for at least 12 months, the Budget Payment Plan provides a fixed monthly payment amount based upon your average usage; giving you the ability to have a balanced payment throughout the year. Please contact the District Office for more details.

***Average Water Usage***

*Compare the usage on your water bill with the average of the District.*

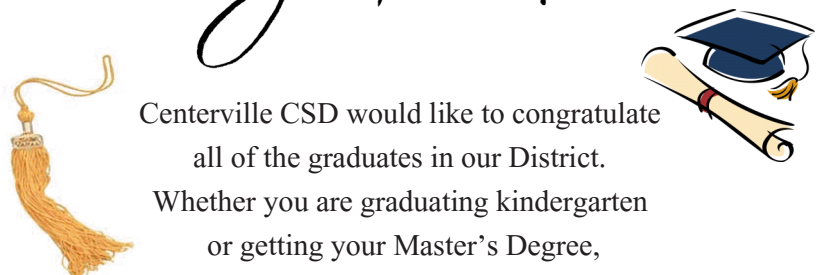
*May's Average: 4,800 cubic - feet.*

**SCHEDULED BOARD MEETINGS:**

The next scheduled Board of Director's Meeting will be held Wednesday, June 20th at 7:00 pm, at the District Office.

**The public is always welcome.**

*Congratulations*



Centerville CSD would like to congratulate all of the graduates in our District.

Whether you are graduating kindergarten or getting your Master's Degree, we are happy and excited for you.

Please have a safe and sober celebration!