## CENTERALDE

### **Board of Directors**

- Walt Richison -Board President
- Eric Woodstrom -Vice President
- ♦ Mark Oliver
- ♦ Larry Whitehead

♦ Vacancy

District Manager: Chris Muehlbacher Executive Assistant:

Tina Teuscher

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#### District Office: 8930 Placer Rd Redding, CA 96001

Office Hours: 8 am - Noon 1 pm - 5 pm

#### Mailing Address: 8930 Placer Road

Redding, CA 96001

(530) 246 - 0680 (530) 246 - 2254 Fax (530) 245 - 1138 After Hours Emergency

Website: www.centervillecsd.org

# **Centerville CSD** November 2020 Serving the Community Since 1959

# The Value of Good Clean Water...

How much do you value good clean water? Have you ever thought about how much it costs to treat, store and deliver it, while also preparing for the future?

Centerville CSD works hard to ensure that you have a reliable and adequate supply of the best possible water at the lowest price. While some agencies have struggled during times of drought, needing to implement water rationing and assessing penalties, Centerville has done well to purchase adequate supplies which requires our customers to voluntarily conserve. This year Centerville only received 75% of its contractual water from the Bureau of Reclamation. As a result, the District purchased additional water to ensure that our customers have an adequate supply.

In order to provide this valuable resource, the District charges both a **Base Rate** and a **Consumption Rate**. On July 1st, these rates increased by approximately 5% and 4% respectively. To ensure that Centerville has adequate reserves for the future, two new fees were introduced which are based upon a customer's actual use. The **Water Treatment Plant Fee (WTP)** was needed to pay for anticipated repairs and replacements for the aging treatment plant. While the **Rate Stabilization Fee (RSF)** was necessary to build up our reserves so that we can be prepared for the future. Absent these fees, we could have easily found ourselves in dire straits like other agencies when faced with both known and unknown expenses such as those that result from wildfires and other emergencies.

In these trying times of COVID and the loss of power during PGE's numerous PSPS shut-offs, isn't it comforting to know that when you turn the faucet on, you have a reliable source of good clean water...What is the value of water for you?



# **BOARD MEMBER VACANCY**

The District will be accepting applications for the vacant Director position until Friday, November 30th at 5 p.m. Anyone interested in serving on the Board is requested to submit a letter of interest to the District Office, located at 8930 Placer Road.

Following the close of the application period, the Board will set a meeting date to interview each applicant. After this process, the Board will announce it's selection. The new Director will serve on the Board until the next election cycle, which will occur in November of 2022.

California Government Code Section 61040(b) states in part, "No Person shall be a candidate for the Board of Directors unless he or she is a voter of the District". Should you have any questions please contact the District Office at 246-0680.



Pipe breaks or (leaks) can be large or small. Many factors contribute to a pipe breaking, such as its age, corrosion, ground movement and soil conditions. Water leaking from a broken pipe may quickly flood a street or slowly saturate the ground over several days, weeks or months before showing signs at the surface.

As soon as a leak is reported, Centerville CSD operators are dispatched to investigate. Depending upon the severity, the repair will either be made immediately or scheduled for a future date. Scheduled repairs are prioritized based upon their severity.

During a repair, staff members must work carefully around other utility lines. It is our goal to restore water service to customers as quickly as possible.

Repairs can take a few hours or an entire day depending upon their complexity and location. Temporary water outages and traffic delays may occur during repair activities.

If you see water of a suspicious nature in your neighborhood, please call and report it to the District Office at 246-0680.



### REMEMBER...

We are always here to help. If you think you have a leak and would like assistance, please contact the District Office at 246-0680. Our staff is well trained and here to serve you!

To all of our Veterans, Centerville CSD wants to thank you for your service and wish you a Happy Veterans Day!



Wishing everyone a Safe and Happy Thanksgiving Holiday!



Please join us in spreading some Holiday Cheer! The Give Redding Drive supports the children and families of One Safe Place and other local organizations. The Holiday season is a critical time for non-profits as they count on donations to provide Thanksgiving, Christmas and Holiday

needs, as well as, stock their pantries for the upcoming year. With COVID-19 and a lot of people out of work this year, they could really use our help.

We will be collecting: Unwrapped Toys, Frozen Turkeys & Hams, Teas, Coffee, Hot Chocolate, Non-perishable Foods, Baking/Decorating Kits and Healthy Kid Snacks. We would like to make a BIG DONATION on behalf of the Centerville Community, to O2 Staffing on November 20th. Thanking you in advance for your help this Holiday Season!

# <u>Average Water Usage</u>

Compare the usage on your water bill with the average of the District. October's Average: 5,600 cubic - feet.

### Scheduled Board Meetings:

The next scheduled Board of Director's Meeting will be held Wednesday, November 18th at 7:00 pm, at the District Office.

The public is always welcome.